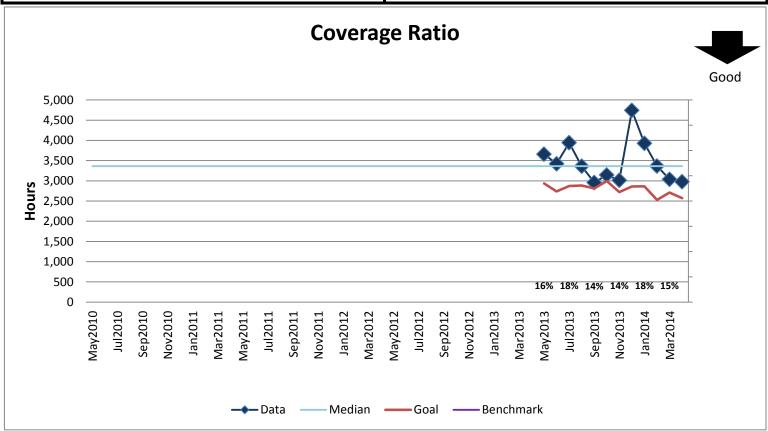
## Coverage Ratio Youth Detention Services 5/16/2014

Measurement method		Why measure?		What is our goal?	
The total number of non-worked hours per month divided by worked hours for department coverage. Individual coverage is non-worked hours divided by 2080.		Decrease the % of time employees are away from work		Decrease department coverage ratio from 16% to 13% by end of FY15	
How are we doing?					
May2013-Apr2014 12 Month Goal	May2013-Apr2014 12 Month Actual		Apr2014 Goal	Apr2014 Actual	
33,487	41,540		2,570	2,975	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal		
			Yellow Light = Approaching Goal		
			Green Light = Meets Goal		
			No Lights = No Goal/No Data		







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